



THE MESSENGER

OFFICIAL PUBLICATION OF THE VILLAGE OF LAKE IN THE HILLS

SPRING/SUMMER 2018

Gordon Larsen Awards	4
New Businesses	5
Financial Awards	6
Project Updates	7
Upcoming Events	8
Playground Replacements	9
Fireworks Reminders	11

STRATEGIC PLAN UPDATES

Learn about the implementation of the Village's new Strategic Plan on page 3. View the entire plan online at lithplan.org.



"Near Touch Down" by Patty Hultquist, 2017 Photo Contest Winner. Submit your photo to the 2018 contest at lith.org/photocontest.

VILLAGE UNDERGOES DEPARTMENTAL REORGANIZATION

In an effort to position the Village for ongoing success in meeting service expectations, the Village has restructured the Community Development Department and Parks and Recreation Department into two divisions housed under one new Community Services Department.

The reorganization was prompted by a change in staffing levels in late 2017, when multiple positions became vacant. This included the Director of Community Development, a Recreation Supervisor, and a Secretary in the Public Works Department. Like all positions which become open within the organization, these vacancies were considered for replacement and evaluated for possible efficiencies, improvements to service delivery, and opportunities to strengthen the Village's financial health.

The review process, which included an internal and external study of current personnel, facility assets, and municipal trends, revealed an opportunity for \$175,000 in personnel savings through the smart organization of staff resources. As such, on February 8, the Village Board voted in support of the reorganization.

Traditionally, the Village has had six operating departments: Administration, Police, Public Works, Finance, Community Development, and Parks and Recreation. The reorganization reduces operations from six to five departments.

Continued on page 4.



A MESSAGE FROM VILLAGE PRESIDENT RUZANSKI

RRUZANSKI@LITH.ORG

847-960-7401

Dear Residents,

Welcome to spring! We are coming out of a particularly challenging winter of snow, as most measurable storms came down in a few large drops. Thanks to our Public Works Department for their efforts in keeping our streets safe and special thanks to all for clearing sidewalks within 24 hours after the snow stops.

The Village has experienced numerous economic development updates over the last several months. In December, we welcomed Speedway to the intersection of Harvest Gate and Algonquin Road. Speedway has 20 pumps in addition to 4,200sqft of convenience retail and the Speedy Café. January saw the opening of a new restaurant, Firehouse Subs, at 290 Randall Road. Two senior living facilities are planned for development this year: Melody Living on Harvest Gate, just north of Speedway and Beehive Assisted Living, just west of Pyott Road on East Oak Street. A solar farm has been proposed for the Lake in the Hills 3CK Airport; this proposal provides a unique opportunity for the Village as well as McHenry County.

Lastly, the Centre of Lake in the Hills (former Dominick's) was auctioned online over a 72 hour period between March 19 and March 21. The property was purchased for \$5.05 million and is currently in escrow. The new owner is expected to be identified when they have closed on the property. Please visit our social media pages, website, or sign up for the Resident Insider email for updates as they become available.

Consolidation of the Lake in the Hills Sanitary District with the Village remains in the hands of the McHenry County Board under the leadership

of chairman Jack Franks. An Ad Hoc Committee met most recently in February regarding questions and concerns from municipalities and next steps. Meeting information is available through McHenry County's online Meeting Portal.

This summer, there are three festivals at Sunset Park. The Lake in the Hills People for Parks Foundation will again host their Pub in the Park Craft Beer Fest, now on Saturday, June 23, instead of in October, and hopes for warmer weather than previous festivals. The event will include live music, food trucks, and great beer from over 40 breweries! Proceeds from the event are used by the foundation to support the Parks and Recreation Division and directly benefits residents who use Parks and Recreation programs.

The Rockin' Rotary Ribfest, which is produced entirely through the efforts of the Lake in the Hills Rotary Club, will take place Thursday, July 12 through Sunday, July 15. All proceeds from the Ribfest are used for the many charitable endeavors the Rotary supports, many of which are local, including a generous \$20,000 donation toward a musical feature at the Sunset Park playground.

Mark your calendars for the Summer Sunset Fest, which will take place from Friday, August 31 through Sunday, September 2. Each year, the Summer Sunset Fest relies on the support it receives from local businesses who donate funds to help defer the costs of the festival. Please consider taking advantage of the opportunity to receive recognition as a business leader within our community by financially supporting the festival as an Event Sponsor.

There are many opportunities to volunteer or lend support in other ways to these festivals this summer. Please consider signing up by visiting each festival's website.

Additionally, some regular summer events will return for your enjoyment. Our Public Works Open House takes place on Saturday, May 19 from 10:00am to noon. The Young Eagles Rallies, which provide introductory free flights to children 8-17 years of age on the first Saturday of each month from May to October, will begin on May 5. I would like to give recognition to the aircraft owners for providing their aircraft, expenses, and above all, their knowledge, to this program. The popular Aviation Expo and Pancake breakfast will take place on Sunday, June 24 starting at 8:00am. Lastly, join our Police Department in taking a stand against crime by attending National Night Out on Saturday, August 11 at 11:00am.

As I conclude my first year as Lake in the Hills Village President, I have met many people from Federal, State, and County levels of government, which impact our daily operation to different extents. However, meeting and helping residents continues to remain my priority. Please feel free to call or email with any comments or questions and I look forward to seeing you at our many spring and summer events.

Sincerely,

Russ Ruzanski
Village President

Planning for the Future

Strategic Plan Updates

The Village's Strategic Planning process, which began last summer, resulted in a strategic framework to guide all decisions made by elected officials, executive leaders, and the organization's staff. The full strategic plan is available for view on a dedicated website, lithplan.org, which acts as a living document with regular updates as projects progress. The elements of the plan's framework include:

- An organizational vision and pursuit of its validation
- An analysis of the operational environment and identification of external forces and trends with the potential to impact the community
- A Problem Statement defining how the Village must respond to the environmental scan in order to achieve the new vision and identifying any gap that exists between the two
- A Guiding Policy providing a high-level filter through which key issues can be evaluated and decisions made
- A set of six prioritized Key Action Items around which important organizational and operational activities can be managed

Since the Strategic Plan was unveiled to the Village Board last September, staff has completed phase one objectives and created phase two scopes for the first three prioritized Key Action Items: Operational Excellence, Voice of Customer, and Categorize & Rationalize Services.



- **OPERATIONAL EXCELLENCE:** Operational Excellence aims to pursue financial health through engaging employees to become strategists at every level and seeks to remove redundancy and waste from Village processes. Phase 1 for Operational Excellence resulted in clear definitions of training, compensation, technology, and performance indicators. Phase 1 also included the collection of data on current and available technology, and the first steps in developing a set of key core measures, a training philosophy, and a compensation philosophy. Going forward, Phase 2 will include a SWOT analysis (strengths, weaknesses, opportunities, and threats) and a comprehensive compensation and classification study.
- **VOICE OF CUSTOMER:** Identifying who within the community are customers of the Village was the first step of Phase 1 for Voice of Customer. The goal was to generate a list of customers grouped together based on similarities, as well as prioritized based on their importance to the long-term financial health of the Village. The result was the categorization of 8 separate

groups that included a wide variety of identified customers, ranging from residents to non-flight airport guests. Phase 2 is focused on internal Village processes, identifying all avenues and methods departments have to gather the voice of the customers identified in Phase 1. Ultimately, the purpose of the Voice of Customer initiatives is to develop measurable processes that allow for customer input and collaboration so that their perspectives are included during key decision making.

- **CATEGORIZE & RATIONALIZE SERVICES:** Phase 1 for Categorize and Rationalize Services resulted in the collection of data on all services provided by all departments. Employees Village-wide submitted a listing of services that they provide and whether or not they were legally required, the Village was the sole-source provider, it fulfilled a basic need, or if it is a discretionary service. Phase 2 will see the creation of a master document containing these services and prioritization of them using a ranking system. Service categorization and rationalization will ensure that there is an agreement on what the Village is in business to do and will commit to fully funding those services.

The work of the Strategic Plan will widely influence the Village and requires input and collaboration throughout the organization and community. To follow along with the phases of each Key Action Item, visit lithplan.org or contact the Administration Department at 847-960-7410 with any questions.

Did you read this?

Text LITHNEWS to 888777 so we can count how many people read our newsletter. You can simultaneously sign up for Nixle text alerts as well!

Text LITHNEWS to 888777

KNOW THE LINGO! Find definitions for phrases like “Operational Excellence” and more at lithplan.org

Continued from page 1.

Fred Mullard, formerly the Director of Public Works and who served the department for 17 years, has taken on the new Community Services Director position. Dan Kaup was promoted from Deputy Director to Director of Public Works. The Deputy position was eliminated through attrition and a new Management Analyst position was created. The Secretary opening at the Public Works Department and the Director of Community Development were also eliminated through attrition.

In addition, the administrative support staff of the Village's Administration, Finance, Community Development, and Parks and Recreation departments are in the process of consolidating into a Community Services Division within the Finance Department. Economic Development staff and responsibilities have been transferred to the Administration Department.

The reorganization, specifically in the consolidation of customer service functions, supports the Village's vision to empower staff through collaboration, learning, and development opportunities.

At this time, the benefits of the reorganization are primarily internal with little impact on residents and businesses beyond cost savings. However, with the creation of the Customer Services Division, plans are in development for a consolidated service counter at Village Hall. Please follow social media and subscribe to the Resident Insider e-newsletter for updates on this project as information becomes available. For questions on the reorganization, please contact the Administration Department at 847-960-7410.



2017 Gordon Larsen Business Achievement Awards

Congratulations to our 2017 award winning businesses! The Village received 89 nominations for 26 Lake in the Hills businesses throughout 2017 for the Gordon Larsen Business Achievement Awards.

Marie Charles Salon & Spa received the award for Best Customer Service, Jersey Mike's Subs received Best Community Service, and Advanced Flexible Composites was awarded Employer of Choice for the second year in a row.

Want to recognize a LITH business?

Nominate a business for going above and beyond in 2018!

Visit lith.org/gordonlarsen

Nomination highlights and information on each winning business is available online at lith.org.

SPEEDWAY OPENS at 2700 Algonquin Road

This winter, a new Speedway opened at the northwest corner of Algonquin Road and Harvest Gate. The 20-pump station is complete with a full-service convenience store and Speedy Cafe, which offers specialty foods and beverages ordered from a touchscreen computer.

Speedway is the nation's second largest chain of corporate-owned convenience stores with 2,822 locations nation-wide. Speedway offers a program called Speedy Rewards, which allows customers to earn points with every purchase that can be redeemed for rewards. Sign up for Speedy Rewards in-store or online at www.speedway.com.



FIREHOUSE SUBS NOW OPEN at 290 Randall Road

Firehouse Subs is now extinguishing guests' hunger with small, medium, and large hot specialty subs. Top sellers include the Hook & Ladder (smoked turkey, Virginia honey ham, and Monterey Jack cheese), the Smokehouse Beef and Cheddar Brisket, and a large variety of salads. Catering and box lunches are also available.

Firehouse Subs was founded by second-generation firefighters Chris and Robin Sorensen. A portion of each purchase at all Firehouse Subs locations goes to the Firehouse Subs Public Safety Foundation to be used to provide educational opportunities and lifesaving equipment to first responders and public safety organizations.

Beat the line by ordering in advance online at www.firehousesubs.com or by phone at 224-484-7007.



IRA'S BAGELS NOW OPEN at 9471 Ackman Road

Fresh, authentic bagels are now available in Lake in the Hills! Ira's Bagels makes water-boiled, Jersey-style bagels in-house on a daily basis, along with five flavors of Jersey Schmeears.

Ira's Bagels offers breakfast sandwiches made with two fresh large eggs to order, with the option to add cheese and meat. Deli bagel sandwiches

are also available. Try Manny's Hot Pastrami, Manny's Corned Beef, or the Boar's Head Oven Roasted Turkey. All bagel sandwiches are served along with a kosher pickle and a bagel cookie.

Bagel holes, meat sandwich holes, and bagel platters are available to meet your catering needs.

Learn more about this new business at www.irasbagels.com or place a catering order by calling 224-858-4336.



SOLAR FARM at the Lake in the Hills 3CK Airport

In December 2017, the Village Board voted to move forward with a development plan to bring a solar farm to the Lake in the Hills airport.

Cenergy Power, out of Carlsbad, California, proposed building a 2.5 megawatt farm on ten acres of unused land on airport property. The farm is proposed for the south side of the airport, away from future planned

developments. The project is still contingent upon both the Federal Aviation Administration and the Illinois Department of Transportation's Division of Aeronautics approval.

The solar farm will generate \$20,000 per year in revenue to the airport's operating fund, which is used exclusively to maintain the airport. Further, airport tenants will have the option to purchase electricity from the solar array at a reduced rate.

Follow along with project updates posted to the airport's Facebook page.



GO GREEN

RAIN BARREL PROGRAM

Through May 14, the Village will be selling rain barrels through a partnership with the Land Conservancy of McHenry County. They are available in 50/55 gallon barrels and come in a variety of colors. Barrels will be available to pick up from the Lake in the Hills Public Works location on Saturday, May 19 from 10:00am-2:00pm during Public Works Open House.

A portion of the proceeds from each sale will go to supporting the Land Conservancy of McHenry County. To purchase a rain barrel please visit <https://conservemc.org/store/tlc-store>.

Rain barrels reduce the amount of storm-water runoff flowing to an area by collecting roof runoff and storing the water for future use. Also, the water you collect is free to use!

SHRED DAY

The next Shred Day will be Saturday, May 19, 2018 at the Public Works Facility, 9010 Haligus Road, from 9:00am until noon. Residents can bring two copier paper size boxes of any paper documents to be shredded at no charge. AMS Store and Shred will lock documents into 95 gallon totes. AMS will then take the locked totes back to their Lake in the Hills facility and shred all documents.

ARBOR DAY

Join Village staff and students from Lincoln Prairie Elementary School for the annual Arbor Day celebratory tree planting on Friday April 27, at 1:00pm at Village Hall. The celebration is a part of the Village's Tree City USA program, which affords staff and residents the opportunity to celebrate the many benefits trees provide to the environment.



SATURDAY, MAY 19 at 9010 Haligus Road

The annual Public Works Open House will be held on Saturday May 19, 2018 from 11:00am to 2:00pm. This family-friendly event provides our residents with a fun opportunity to meet our Public Works staff and be able to see the equipment utilized to maintain the Village infrastructure.

Visitors can take part in demonstrations, as well as receive information from our Water, Streets, and Public Properties Divisions. The Open House includes tours of an adjacent water treatment

facility. Staff from our municipal airport will be on hand to share information as well.

Trucks, skid steers, tractors, loaders, mowers, and other vehicles used by the Department will be on display. The Village will also provide a complimentary hot dog lunch.

Please save the date and bring the whole family for a fun day at Public Works. The facility is located at 9010 Haligus Road, one block south of the intersection of Haligus Road and Miller Road. For more information, contact our Public Works Department at 847-960-7500.



Project Updates

WATER MAIN REPLACEMENT COMPLETION

The final instalment of the annual Water Main Replacement Program took place in 2017. This last piece of the project replaced obsolete water main pipe, fire hydrants, and isolation valves along Crystal Lake Road, Cedar Ridge, Quail Run, and portions of Oak Leaf Road and Pheasant Trail.

This 20-year project improved water quality, increased maximum fire flow

volume, and improved the reliability of the infrastructure itself. Additionally, performing this work greatly reduced the time it takes to make repairs and minimizes potential inconveniences to local residents. Lake in the Hills now boasts a completely refurbished water system with an average pipe age of less than 20 years.

With the completion of this ambitious, but necessary, replacement program, residents will no longer be charged the water main replacement fee on quarterly bills. This fee, along with inconvenient construction zones, has been eliminated.

RANDALL ROAD/ALGONQUIN ROAD IMPROVEMENTS

The McHenry County Division of Transportation has finalized plans and construction schedules for the Randall Road/Algonquin Road improvement project, set to begin this year.

The design includes widening all directions of the Randall and Algonquin Roads intersection, with improvements on Randall Road beginning at Miller Road and extending south into Algonquin. The goal is to facilitate the free flow of traffic, ensure the safety of the motoring public, and improve capacity along these regional traffic corridors.

The contract letting will take place in late April. The Village will relocate a number of water mains along Algonquin and Randall to behind

many of the businesses on both the east and west sides of Randall Road beginning this spring.

In June, the contractor will begin building temporary pavements on Randall, and will also erect temporary traffic signals through November. The water main relocation, signal work, and temporary pavements will all be complete by the end of 2018.

Beginning in March 2019, crews will begin work on the south and eastbound traffic lanes. This phase will be complete by November of 2019. In 2020, construction will take place on the north and westbound legs of the roads. Finally, in 2021, crews will build the new median on Randall Road.

The entire project is anticipated to be complete by the end of July, 2021. Please note that during all phases of construction, the County will maintain the same number of existing lanes.

EMERALD ASH BORER UPDATE

There have been approximately 1,900 infected ash trees removed in the Village within the past four years. This year will be the Village's second

year of a three year tree replacement plan. Village staff and contractors will replace 682 of the removed trees this year. The final year of the plan includes replacing the remaining trees by Village staff, along with assistance from a contractor. All 1,900 trees are scheduled to be replaced by 2019.

2018 RENOVATION PROJECTS

The Public Properties Division has a number of exciting projects scheduled for 2018. Leroy Guy tennis courts (201 Lakewood Rd.) will see a total renovation. The court surface has deteriorated to the extent that it's causing ball deflections and water ponding issues. Sunset Skate Park (9200 Haligus Rd.) will also receive an asphalt overlay to the existing surface.

The Turtle Island expansion project is a parcel of open space located at 290 Indian Trail. The park is being extended to include benches, garbage cans, and a shade structure. Expanding the park will allow additional space for picnics, boat storage, and parking.

Lastly, the LaBahn Hain House (149 Hilltop Dr.) is turning 128 years old. The original historic home was renovated by the Historical Society in 2000. Over the last 17 years, it has served as the site for many rental functions, from weddings to graduations. This year, the exterior siding will be replaced with a period-correct, maintenance-free siding, a new roof, and gutters.

SPRING HYDRANT FLUSHING

Hydrant flushing will take place in April. This procedure directs water from the treatment plants and towers out to the ends of the water distribution system. By doing this, the sedimentation that naturally collects in water main pipes is flushed away, improving water quality. The procedure purposely displaces sedimentation so that it can be flushed from the water main system. As a result, water can become cloudy. Therefore, it is recommended to refrain from doing laundry when flushing is underway in your neighborhood to avoid potential staining. Notification will be posted in advance on Village marquee signs, social media, and e-newsletters.

FINANCIAL AWARDS

The Government Finance Officers Association (GFOA) has issued the Village three financial awards for meeting the highest principles of governmental budgeting and financial reporting.

For the 18th year, the Distinguished Budget Presentation Award was administered after the Village was found to have met the high standards and criteria of the program. Additionally, the Village received its highest scores and remarks to date.

The Village also received an award for the Comprehensive Annual Financial Report (CAFR) for the fiscal year ending December 31, 2016. The Village's CAFR has met the high standards of the program including demonstrating a constructive "spirit of full disclosure" for the 17th consecutive year.

Lastly, the Village created its first ever Popular Annual Financial Report (PAFR). The award is the first of its kind for the Village. The PAFR is designed to be easy to understand for the general public, without needing a background in public finance. In publishing a PAFR, the Village joins an exclusive group of progressive governments making an extra effort to communicate clear and concise financial information to its constituents.

All three reports are available for view on the Village website.

YOUNG EAGLES 2018

EAA Chapter 790 will continue to offer Young Eagle flights at the Lake in the Hills Airport for children ages 8 to 17. This volunteer organization consists of local pilots who donate their time and aircraft for these events. The first Young Eagles rally is scheduled for Saturday, May 5, from 8:30am to noon. Subsequent rallies will be held on June 2, July 7, August 4, September 1, and October 6. For more information, call the Airport office at 815-479-7960 or visit youngeagles.com.

PRESCHOOL ACADEMY

The Preschool Academy offers a variety of classes. The Academy offers 2, 3, and 4-day classes for children ages 2.5 – 5. Spanish Enrichment classes are offered as well. The Preschool program includes learning through play and also emphasizes academics to fully prepare students for Kindergarten. For a tour of our classrooms, contact Lisa Knoepfel, Preschool Supervisor, at 847-960-7470.

RUN THRU THE HILLS

Since 1999, participants have enjoyed this popular and challenging course through the rolling terrain around Woods Creek Lake. Join us on Sunday, April 29 for either the 5k, 10k, or 5k Ruck Run. The race starts at 8:00am with day-of registration, packet pick-up, and ruck weigh-in beginning at 6:30am. For full race details, a course map, rules, and registration information, visit raceentry.com.

AVIATION EXPO & PANCAKE BREAKFAST

The Lake in the Hills Airport and EAA Chapter 790 will host the annual Aviation Expo and Pancake Breakfast on Sunday, June 24 from 8:00am to 1:00pm. Breakfast is \$8 for adults, \$4 for children, and the Expo is free. Breakfast includes regular/blueberry pancakes, eggs, sausage, coffee, and juice. Proceeds are used to fund Young Eagles rallies. For more information, visit lith.org/airport/page/aviation-expo.

FUNTASTICAMP

The Parks and Recreation Division offers flexible summer camp options. Choose as many days as you need, or a full week with Funtasticamp. This program is available for children in grades K-6. Carefully selected and highly trained staff will ensure a safe and fun summer for your child. View the 2018 Funtasticamp Brochure online at lith.org.

PUB IN THE PARK

The Pub in the Park Craft Beer Festival returns earlier this year on Saturday, June 23 at Sunset Park from 4:00pm - 7:30pm (get in early with VIP!). This year's event is planned for 2,000 beer lovers and guests to enjoy great beers from 40+ breweries, food trucks and live music all on site to make for a fantastic day! Visit pubinthepark.org to purchase tickets.

NATIONAL NIGHT OUT

Join the Lake in the Hills Police Department on August 11 in taking a stand against crime at the National Night Out Against Crime event! This FREE community cook-out demonstrates that we stand strong together as a community against crime. The event begins at 11:00am at the Safety Education Center, 1109 Crystal Lake Road.

Come on out for the K9 demonstration, see the helicopter (Flight for Life), and go on a police department tour. Check out the fire truck and police vehicles out on display, including the Incident Command Vehicle, ATV, motor unit, bike units, and tactical equipment. Experience the Simunition (Paint/Training Marking Cartridges) trailer and try on the drunk (DUI) goggles. Talk to some local businesses, and have the kids come visit "PC" the robotic police car, and much much more! For more information, please contact the Crime Prevention/Community Relations Division at 847-658-5676.



POLICE • COMMUNITY PARTNERSHIPS



Ken Carpenter Park, Ryder Park, and Sunset Park PLAYGROUND REPLACEMENTS

Beginning in late spring, the Village will replace three park playgrounds, the most ever replaced in a single year. The replacements include Ryder Park at Crystal Lake and Miller Road, Ken Carpenter Park at Miller and Randall Road, and Sunset Park at Miller and Haligus Road. The Village will donate some of the existing equipment that is still in good condition to the non-profit organization, Kids Around the World, who will reinstall the playgrounds in a disadvantaged community.

The Parks and Recreation Division partnered with first and fourth grade students from Lincoln Prairie Elementary School and Lake in the Hills Elementary School to design their "dream playground." Students were asked to provide designs and descriptions of what they think would be the most attractive and fun playground features.

A variety of themes, colors, and equipment ideas were submitted to assist the Parks and Recreation Division

with the new playground designs. Ideas ranging from sports, nature, and super hero themes, to bright colors and playground equipment for all ages to enjoy, the students are excited to play a part in the playground planning.

Keep an eye out this spring and watch the transformations at Ryder, Ken Carpenter, and Sunset Park playgrounds, which are planned to be completed by early July.



SENIOR PROGRAMS AND EVENTS

The Parks and Recreation Division offers many opportunities for Seniors within the community to meet people and enjoy stress-free trips across Chicagoland. Some of the upcoming trips are White Fence Farm and the Chicago Botanic Gardens!

The Lake in the Hills Senior Club meets at Village Hall for bingo and refreshments on the second and

fourth Tuesday of each month. For membership information contact Joan at 847-458-5689.

The Senior Serenity program meets every Wednesday at 10:00am at Village Hall. This is a group that meets for free to play cards and enjoy conversation and camaraderie. No registration or fees are involved!

For more information on senior programming, contact the Parks and Recreation Division at 847-960-7460.

ONLINE BUILDING PERMITS

Work permits for projects around your home can be easily applied for through the Public Portal on the Village website. Currently, applications are available online for permits for the following:

- Water heater/softener system repair and replacements
- Furnace and air conditioning systems repair and replacements
- Roofing and siding repairs and new material installations

The Village continues to improve customer service with quick turn-around on permit approval. Customers now also have the ability to pay online after the permit has been processed, which typically occurs within one business day. To apply, visit the Public Portal at: lith.org/cd/page/publicportal.

Please remember to schedule an inspection of the work once the project is completed. The inspection is included in the price of the permit. For questions and more information on the process, please contact the Community Services Department at 847-960-7440.

Request an inspection or report a violation through the Public Portal!

Property Maintenance Reminders

Properties that are well maintained have a stronger value and protect the health, safety and welfare of the public. Regular maintenance goes a long way in keeping up a home's value. Common maintenance issues include:

Tall Grass and Weeds: Plan ahead so that grass and weeds do not exceed 8 inches in height.

Structure Maintenance: Establish an ongoing home maintenance plan. Projects are easier to address when done regularly.

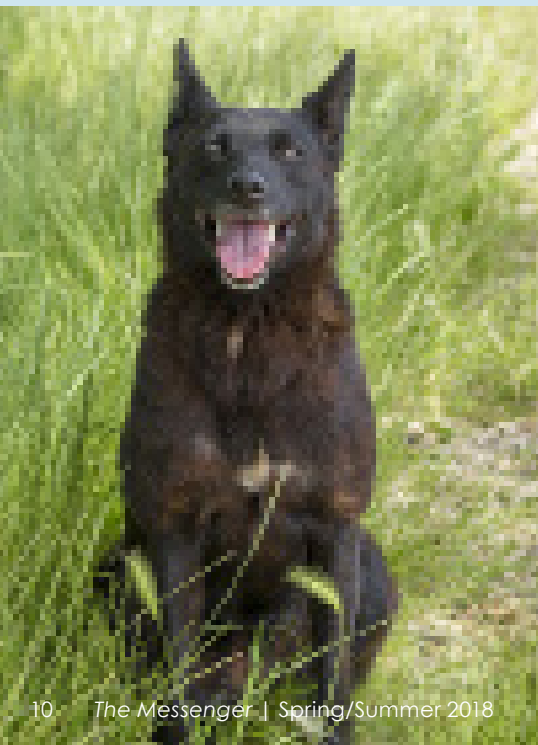
Abandoned Debris: Take advantage of Flood Brothers Disposal bulk item services. Arrangements can be made in advance for the removal of larger items, which helps prevent accumulation. All trash should be placed in garbage bins no sooner than 6:00pm the night before your regularly scheduled garbage day.

Storm Drainage: Keep down-spouts and sump line discharge points a minimum of 6 feet away from all property lines as standard practice. These must disperse water adequately within the property in

order to avoid a run-off issue for nearby properties, sidewalks, or streets.

Overgrown Trees and Bushes: Trim back trees and shrubs to limit damage to roofs, siding, and to ensure address numbers are clearly visible. Maintain clear paths for pedestrian and bicycle safety along sidewalks and roadways.

To schedule a courtesy visit by the Village or for answers to any property maintenance questions, please call 847-960-7440.



NOISY DOG?

Problems arise when people and their animals live in close proximity to one another. The Lake in the Hills Police Department has recently received a number of complaints from residents regarding barking dogs. As a general rule, you should try talking to your neighbor in an attempt to figure out a friendly solution to the problem (put the dog inside, other side of yard, etc.).

While Lake in the Hills is a dog-friendly community, ordinances have been passed that are designed to prevent

a noisy animal from disrupting its neighbors. If speaking with your neighbor does not resolve the problem and you are affected by incessant barking, you can contact the Village of Lake in the Hills Police Department to report a potential violation.

For an immediate Police response, please call the non-emergency number at 847-658-5676 while the violation is occurring to have an officer dispatched to the location to investigate. Please provide the most accurate location possible (address, block, intersection, etc.).

ANONYMOUS TIPPING

Submitting an anonymous tip to the Police Department can be done on the Village website or through the Nixle text alerts program. To use Nixle, text TIP LITHPD to 888777. You will receive a message that you are connected to the Lake in the Hills Police Department. Afterwards, text in your crime tip. You will receive a follow-up message confirming that the tip was received.

To tip anonymously online, click the green Anonymous Crime Tipping button on the Village's home page at lith.org (key links section on mobile). Review the instructions and click the button to submit an anonymous tip; please include as much information as possible.

As always, if the incident is urgent or an emergency, please call 911.

CRIME & NEIGHBORHOOD SAFETY TIPS

Crime can make its way into any neighborhood, no matter how "safe" it is. There are plenty of preventative measures you can take to protect yourself, your home, and your neighborhood. The following tips can help preserve the safety of the Lake in the Hills community:

1. Install motion sensor lights outside of your home. Burglars are discouraged by these lights; when they go off, it gives them a chance to run away before being caught. It also lets you know when someone is approaching your home.

2. Make use of timers. Using automatic timers to turn lights and TVs on and off at specific times makes your home appear occupied. Setting up timers will help prevent burglars from detecting patterns of when the house is empty.

3. Lock all doors and windows. Many homes have multiple points of entry which can easily be overlooked. Lock doors and windows when you are home alone and before you leave. If you have a sliding door, place a rod in the track to prevent it from being opened.

4. Know your neighbors. Being able to recognize who lives in your area goes a long way in identifying a suspicious person. Be aware of neighbors' habits, such as when they are generally at work, if they have small children or teenagers, or if they are elderly and may need extra assistance from time to time.

5. Keep your vacation dates off of social media. Sharing when you are out of the house can make you a target for burglars.

Reminder: Fireworks Are Illegal

Can I have fireworks in Lake in the Hills?

No, fireworks are illegal in Illinois under the Pyrotechnic Use Act (425 ILCS 35/2). It is a Class A misdemeanor offense to break this law. The Village code, Chapter 43, Section 6, also prohibits selling, offering for sale, possessing, using, or exploding illegal fireworks as defined by the State Fire Marshal Code.

Illegal fireworks will be confiscated. There is a \$250.00 fine for the citation, which doubles if not paid on time.

Why are fireworks illegal in Illinois?

Nationwide, thousands of people are injured each year shooting off fireworks. It is a safety concern for users and also for neighbors and properties nearby. Many individuals, such as Veterans, children, or those with special needs may be affected by the loud sounds and bright lights from fireworks.

Fireworks Quick Facts:

- In 2016, fireworks were involved in an estimated 11,100 injuries treated in emergency rooms nationwide.¹
- Of the people seen in emergency rooms in 2016, young adults age 20-24 had the highest rate of emergencies. Children younger than 5 were the second highest age group¹
- In 2013, fireworks caused an estimated 15,600 reported fires in the U.S., including 1,400 structure fires, 200 vehicle fires, and 14,000 outside and other fires.²

How can I report fireworks?

Call the non-emergency number, 847-658-5676, and provide the most accurate location possible (address, block, intersection, etc.). You can remain anonymous. You can also

report anonymously online at lith.org or by texting 60156 to 888777 to register for Nixle and then text TIP LITHPD to 888777 to text in an anonymous tip.

¹ 2016 Fireworks Annual Report. Consumer Product Safety Commission, Division of Hazard Analysis; June, 2017

² Fireworks.NFPA Report; Ahrens, Mary. June, 2016.



VILLAGE OF LAKE IN THE HILLS

600 Harvest Gate
Lake in the Hills, IL 60156

PRESORTED
STANDARD
U.S. POSTAGE PAID
ALGONQUIN, IL
PERMIT NO. 8

ECRWSS
Postal Customer
Lake in the Hills, IL 60156

VILLAGE BOARD MEETINGS

The Village Board of Trustees meet twice a month on the second and fourth Thursday at 7:30pm (they meet once during November and December on the second Thursday.). The Committee of the Whole meetings are on the Tuesday preceding each Board meeting at 7:30pm. Residents are encouraged to attend and present matters at the Committee of the Whole meetings. Agendas for all meetings are posted on the Village's website, lith.org.



Russ Ruzanski
Village President
847-960-7401
rruzanski@lith.org



Stephen Harlfinger
Trustee
847-960-7403
sharlfinger@lith.org



Ray Bogdanowski
Trustee
847-960-7406
rbogdanowski@lith.org



Bob Huckins
Trustee
847-960-7404
bhuckins@lith.org



David McPhee
Trustee
847-960-7407
dmcphée@lith.org



Bill Dustin
Trustee
847-960-7402
bdustin@lith.org



Suzanne Artinghelli
Trustee
847-960-7405
sartinghelli@lith.org



Crystal Ulen
Village Clerk
847-960-7408
culen@lith.org

PAPERLESS WATER BILLING

Paperless billing is available for your water bill. Easily access your bill right from your email and receive it the day that it is created, without the delay of mail. The online billing e-suite is private and secure. To enroll, visit lith.org and click the green Water Billing button on the home page. In order to create an account, please have your account number from your water bill ready.



VETERANS MEMORIAL BRICKS

The Veterans Memorial Committee is currently offering the opportunity to purchase commemorative bricks to be used as a part of the Veterans Memorial. This is a unique and special way to honor a friend, family member, or organization.

To purchase a brick, please visit bricksrus.com/order/lithvm or fill out and mail the order form available online at lith.org. For questions, please contact the Administration Department at 847-960-7410.

SPEAK OUT!

The Village of Lake in the Hills is pleased to respond to your individual questions, thoughts, and concerns. Please visit lith.org/contact-us to make an online submission, or contact us at Village Hall, Public Works, or the Police Department. You can also get in touch with us on social media and via Nixle by texting 60156 to 888777!



VILLAGE HALL

600 Harvest Gate
M,T,W,F 8:30am - 5:00pm
Thursday 8:30am - 7:30pm
847-960-7400

PUBLIC WORKS

9010 Haligus Road
M-F 7:00am - 3:30pm
847-960-7500

POLICE DEPARTMENT

1115 Crystal Lake Road
M,W,Th,F 8:00am - 5:00pm
Tuesday, 8:00am - 7:30pm
Non-Emergency: 847-658-5676
Emergency: 911