



Village of Lake in the Hills Press Release

600 Harvest Gate
Lake in the Hills, IL 60156

847-960-7400
Fax: 847- 960-7415
www.lith.org

Date: March 22, 2020
Department: Administration
Contact Name: Jennifer Clough, Village Administrator
Phone Number: 847-960-7421

For Immediate Release

Lake in the Hills, IL – In response to the COVID-19 pandemic, Governor J.B. Pritzker announced that beginning Saturday, March 21, at 5:00pm through April 7, 2020, all Illinoisans are subject to a stay-at-home order. The Village of Lake in the Hills is urging community members to immediately follow Governor Pritzker’s order, the purpose of which is to stem and slow the spread of COVID-19 in the region. Residents may find a series of frequently asked questions, as well as view the entirety of the order, at lith.org/coronavirus.

In response, the Village has extended its recent closures to the public through the duration of the Stay-at-Home Order. Facilities closed to the public will continue to include Village Hall, Public Works, the Airport office, and the LaBahn-Hain House. The suspension of all programs and events also will be extended through April 7, 2020. Per the Stay-at-Home Order, the Village’s open spaces, parks, and trails will remain open; however, all Village playgrounds will be closed to the public effective immediately.

The ability to reopen to the public and reinstate programming will be assessed on an ongoing basis after April 7. In the absence of in-person programming, the Village’s recreation division will continue to provide opportunities to recreate online through the Village website and social media pages.

The Village’s essential services will remain available to all residents, businesses, and the community via email, telephone, and Village website. Staff can be reached by phone at 847-960-7400 and additional contact information is available at lith.org/contact-us. At the airport, staff will still be on hand to provide full-service fuel; however, the bathrooms and lobby will be closed. Residents are encouraged to take advantage of opportunities to conduct business through the Village website, such as making payments online or applying for select permits. Services available through the website may be found at lith.org/resourcecenter.

With the support of the Village Board, all water shutoffs and late fees have been suspended for 45 days beginning March 18, 2020. During the facility closures, water bills may be paid online at lith.org/finance/page/water-billing. Residents may also mail or utilize the drop box located at the Village Hall drive entrance to deliver payments to staff. Additionally, both First National Bank locations, as well as the Home State Bank within Lake in the Hills, may also be utilized as drop off locations through their drive through service (lobbies may be closed).

Essential services continue through the Village’s Community Development division. Residents and contractors may utilize the Public Portal for select online permits, scheduling essential inspections, and for license applications (<https://lith.org/cd/page/public-portal>). A PDF building permit application is available online for projects not available through the public portal. Completed applications and

materials may be emailed to cd@lith.org. Applicants may provide oversized plan drawings via the Village's drop box located at the Village Hall drive entrance. For drawings unable to fit in the drop box, applicants may contact customer service at 847-960-7400 to coordinate delivery.

To reduce the potential exposure of police first responders, the Police Department has temporarily adjusted response procedures for non-emergency calls. To file a report or complaint that is of a non-emergency nature, citizens are requested to continue to call the non-emergency line at 847-658-5676. A dispatcher will take the required information and an officer will re-contact the citizen as soon as possible via telephone to handle calls for service. Examples of non-emergency calls include but are not limited to theft reports, damage to property, and fraud. The Department will continue to physically respond to all high-priority, emergency, exigent, in-progress calls that affect life safety issues. The Records Division will be operating with reduced evening hours, from 8:00am – 5:00pm, Monday through Friday. The lower level lobby will remain open 24/7.

Regular updates for the Village's actions taken in response to the COVID-19 outbreak will be posted on lith.org/coronavirus and on social media.

As always, the health and safety of the community is the Village's top priority. The public is strongly encouraged to take all precautions advised by the CDC and to follow all mandates to help slow the spread of COVID-19. A directory of resources by public health agency is available at lith.org/coronavirus.

For questions regarding the COVID-19 virus, please call the Illinois Department of Public Health coronavirus hotline at 1-800-889-3931 or email DPH.SICK@ILLINOIS.GOV to have all your Coronavirus questions answered.